

Appendix 1. Key Performance Reporting Scorecard for Housing Compliance June_2025

Area of Compliance	Asset Summary		Performance					Trend Analysis	2024/25 Qtr. 4 Performance	Outstanding/ follow-on works
		Total Properties	Compliance	Non-Compliance	Due within 30 days	Dwellings at risk	Performance %			
Gas Safety	Commercial Boilers for Communal Areas only	4	1	3	3	0	100%	→	100%	-
	Community Centres	30	30	0	0	0	100%	→	100%	-
	Domestic Dwellings No.	5180	5164	16	16	0	99.67%	↑	98.6%	Reduced non compliance from 72 to 16 properties
	No. Capped long term	13	13	-	-	-	-	→	13	-
Fire Safety Checks	Blocks Requiring FRA and follow on works	106	0	106	0	106	0%	→	0%	100% with regards to number of planned FRAS carried out. We cannot class a property as compliant until all actions have been carried out. 682 Actions from FRAs; 249 Complete/220 issued to contractor/173 in progress/40 awaiting review
	Fire Alarm Test & Emergency Lighting Weekly	Blocks x 54	54	0	0	0	100%	→	100%	-
	Fire Door Communal Inspections 3 mthly	515	515	37	37	0	93%	↑	0%	398 carried out from April to June (totalling 515 communal door inspections completed) 37 remaining due in July.
	Fire Door Flat Entrance Inspections Annually	888	562	326	77	326	63%	↑	33%	562 Flat Entrance Door Surveys Carried out, access has been attempted at all properties at least 3 times. All remedial works carried out at time of inspection.
	Sprinkler Systems	6	6	0		0	100%	→	100%	
Asbestos Safety Checks	Properties Domestic	5,200	3,781	1,419	n/a		72%	→	72%	(380 homes build after 2000) don't require survey. Reconciliation underway of manual and systems records provide one reference point in APEX.

	Properties Communal	187 (CC/Blocks/Garages)	187	0	0		100%	→	100%	Increase from previous as no includes garages. 234 blocks with shared roof being undertaken in by end August
Water Safety Checks	Properties require LRA (Community Centres)	30	30	0	-	-	100%	→	100%	
	Properties require LRA (domestic)	TBC					TBC	New	-	99% of properties are low risk. Pilot Programme taking place September 2025 to include Legionella Risk Assessment during Gas Survey to include all domestic properties over the next year.
	Properties require bacteria test	0	0	0	0	0	100%	→	100%	
Lift Equipment Safety Checks	Passenger & goods lifts	9 lifts	9	0	0	0	100%	→	100%	-
	Stair Lifts	109	108	1	0	0	99%	→	99%	Outstanding due to hospitalisation of tenant
	Hoists	61	60	1	6		98.3%	↑	97%	Outstanding due to hospitalisation of tenant
Electrical Safety Checks	Domestic Dwellings up to 5 years old	5855	5835	20	0	20	99.65%	↑	99.27%	
	Non- domestic properties	133	133	0	0	0	100%	→	100%	
	PAT Testing	37	37	0	0	0	100%	→	100%	
Other Heating Sources	Solid Fuel	12	10	2	1	1	83%	↓	92%	1 under review of pass back process and 1 due to replacement
	Oil	92	66	26	26	26	71.74%	↓	96%	Full review undertaken, missing certs and restarts being undertaken
	LPG	1	0	0			100%	↑	100%	
	Heat Pumps	204	175	29	29	29	83%	↓	100%	Full review undertaken, missing certs and restarts being undertaken (no regulatory requirement for annual service – carryout for best practice)

	Electric	21	0	0	0	0	0%	↓	100%	Review currently being undertaken as part of tender process
Block Inspections	General	106					100%	→	100%	All blocks have been inspected within the 3 month period
	Gladstone/Broadleaves Commercial Air Conditioning	2	2	0	0	0	100%	→	100%	Currently under review
	Community Rooms	30	31	0	0	0	100%	→	100%	A monthly programme of inspections is in place.
			P1	P2	P3	Total	Average Cost of Repair			
Damp & Mould Cases	Number of Dwellings YTD		12	162	78	252	£57.34			
	Number of Inspections Completed					200				
	Number of Repairs Raised YTD					585				
	Number of Repairs Outstanding					102				
	Number of repairs completed					273				
	Average time all works (Days)					57				
	Completed on Time %					80%				
	No. recurring cases during period		0	0	0	0				

Trend Analysis Key:	↑	Performance has improved since last reporting period	→	Performance remains unchanged since last reporting period	↓	Properties have become non-compliant since last reporting period
RAG Rating Key:		100%		98-99.9%		0-97.99%